



BRITISH VIETNAMESE  
INTERNATIONAL SCHOOL  
HANOI  
A NORD ANGLIA EDUCATION SCHOOL

# Complaints Flowchart

**Policy Number:** BVIS HN \_01

**Description:** This flowchart is to be used in conjunction with the Complaints Policy.

Version No.	Amendments	Issue Date	Issued By
01	Revised	June 2013	RMD
02	Revised and rebranded	August 2018	MJS
03			
04			
05			

